

Symantec Email Safeguard.cloud

Award Winning

Best Anti-Malware
Solution - Winner



Email Safeguard.cloud offers you award winning technologies to help protect your business from internet based threats.

The Symantec.cloud Difference

- Hosted security solution offering multi-protocol protection for email, Web, IM and endpoints
- Added protection from new “zero hour” and sophisticated threats in email, Web and IM provided by our proprietary Skeptic™ technology
- Global load balanced infrastructure delivers a fast, reliable service backed by a service level agreement (SLA) of 100% availability for email and Web services and 100% email delivery
- We process 6 billion email connections and 1 billion Web requests each day from around the globe, giving greater visibility into the threat landscape
- SLAs that back 100% protection against known and unknown email viruses & 100% protection against known web viruses with a money back remedy if targets are not met
- 24x7 support delivered by service specialists is included with your subscription, covering all elements of the service

Email is more than just a messaging platform; it is also a repository for much of a company’s critical information. It is therefore vital that email systems are not only protected from viruses and spam, but that administrators also have control of what is coming into or leaving the network via email.

Symantec Email Safeguard.cloud service gives peace of mind for anyone responsible for the security and management of their organisation’s email . This service deploys effective internet-level defence against spam and viruses before they reach your network. In addition, it allows customisable control over email content entering and leaving your organisation, helping to provide protection against legal risks.

Protect: AntiVirus and AntiSpam

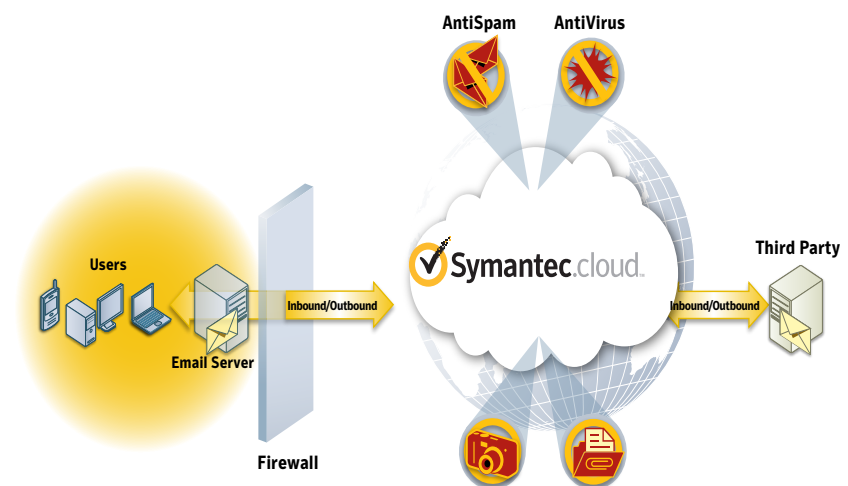
Symantec.cloud uses multiple proprietary and third-party technologies to provide in-depth defences and protection. What sets our service apart and makes it so effective is our intelligent Skeptic™ engine.

Skeptic™ is designed to process email at the internet level and has the ability to dissect email messages. Each part is then analysed and anything found to be suspicious sent to specialist modules for further investigation. Skeptic™ has at its disposal a huge range of techniques developed over 10 years of combating viruses and spam. This knowledge allows us to provide early, accurate detection of even complex viruses and spam without affecting the flow of legitimate business email.

Control: Content Control and Image Control

The Email Content Control and Image Control features scan messages and attachments to help identify confidential and inappropriate content sent or received by employees. Email messages and attachments can be scanned for predefined or user-defined keywords, phrases, URL lists or alphanumeric formulae (such as credit card, National Insurance or Social Security Numbers), all at the administrator’s discretion.

Our sophisticated Image Composition Analysis engine helps to identify, control and block inappropriate images, such as pornography, contained in email and email attachments. This can be supplemented by our global database of image signatures managed by Symantec.cloud.



How the Service Works

- The client directs all email, traffic coming from or going to the client's network through the Symantec.cloud infrastructure.
- The client can then configure the service to their exact requirements through our online portal ClientNet.
- In our data centres, traffic is scanned for malware and a client's individual policies are applied. If it is neither identified as malicious nor fails a policy it is allowed to pass.
- Email traffic that is stopped is either deleted, blocked or quarantined according to the client's settings.
- Summary, detailed and scheduled reports on how the service is performing are available via ClientNet.

Additional Symantec.cloud Safeguard Bundles

- **Security Safeguard.cloud**
Email AntiVirus, AntiSpam, Content Control and Image Control. Web AntiVirus, Anti Spyware and URL filtering. Instant Messaging Security and Control
- **Email and Web Safeguard.cloud**
Email AntiVirus, AntiSpam, Content Control and Image Control. Web AntiVirus, Anti Spyware and URL filtering
- **Complete Email Safeguard.cloud** All the Email Safeguard services with the addition of Enterprise Vault.cloud for email archiving

Next Steps

Contact a product specialist:
Singapore: +65 6333 6366
www.symanteccloud.com.sg

Advanced protection, simplified administration

Use Symantec Email Safeguard.cloud to help protect your company from threats and improve productivity whilst simplifying administration and lowering costs.

Lower TCO and Simplified Administration - Our hosted service can be set up quickly and does not require dedicated IT staffing. The cloud-based delivery model allows you to reduce on-site hardware and software expenses, has low deployment costs and predictable operating costs allowing for effective budgeting. Updates, upgrades, and maintenance are all included in your service providing the most up to date levels of threat protection. Simplify management with one administration portal by sourcing all your messaging security needs through a single provider.

Reduce Risk - Delivers protection from malware attacks by drawing from several technologies to detect threats in email and sharing intelligence across services for enhanced protection. It provides defence against threats by employing multiple commercial tools and our proprietary scanning engine, Skeptic™ which is able to identify previously unseen "zero hour" threats.

Improve Productivity - Misuse of email resources can put your business at risk through elements such as the loss of vital information or damage to your company's reputation. By automatically applying policies defined by your organisation, controlling content and scanning for inappropriate images, the service can help improve employee productivity and minimise misuse of company resources.

Use with Confidence - Email Safeguard.cloud services are backed by industry leading SLAs to provide you with a highly available, effective, accurate service.

Features of Symantec Email Safeguard.cloud

- Comprehensive, multi-layered protection from spam and viruses with threats managed well away from your network
- Our proprietary Skeptic™ technology, has provided predictive detection since 1999, giving our AntiSpam and AntiVirus services unrivaled protection against established, emerging and hard to detect viruses and spam
- Scanning of images attached to and embedded in emails with our flexible and accurate ICA scanning engine
- Multi-layered content control service, designed to detect confidential or inappropriate text-based email content within email and within supported Microsoft® Office and PDF attachments
- Quick and easy deployment as the fully managed service requires no hardware installation
- Configurable, with a range of actions for both administrators and end-users
- 'Link Following' capability that helps to safeguard your organization from viral links hidden in emails
- Multi-ligual 24x7x365 email and telephone support included as standard from our specialist Client Services Teams