

Symantec.cloud - The Integrated Solution To Hosted Messaging And Web Security Management

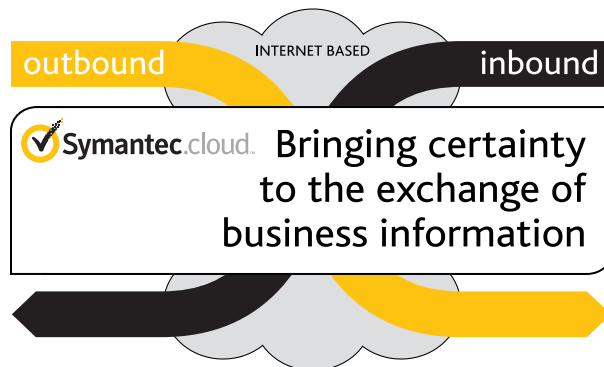
Client Experience – Your introduction to Symantec.cloud starts with easy implementation and configuration, plus access to online tools and 24-hour support. Our integrated management console simplifies administration by providing visibility and control across email, web, and IM protocols.

Global Infrastructure – Our services are hosted in state-of-the-art data centers spanning four continents. So we're fully equipped to support clients locally or globally. Our data centers are highly scalable, fully redundant and secured to the highest standards. Our global presence and infrastructure reinforce our ability to process vast numbers of communications and detect threats wherever they emerge.

24/7/365 Support – We provide complimentary, round-the-clock multi-lingual technical support, anywhere in the world. Support is delivered by a dedicated team of hosted services specialists that consistently receive exceptionally high satisfaction ratings from customers. With around 20 patents in threat protection awarded or pending, we stand by our services and offer an industry-leading Service Level Agreement (SLA), providing the confidence you need.

Business benefits that result from choosing Symantec.cloud include:

- Clean internet pipe into and out of your organisation
- Security and confidentiality of all your electronic communications
- Protection of your network against downtime and disruption
- Compliance with legislation and acceptable use policies
- Effective risk management and control
- Affordable, predictable cost
- Services which are easy to configure and manage



What We Do

More than 55,000 organizations ranging from small businesses to the Fortune 500 across 100 countries use Symantec.cloud to administer, monitor, and protect their information resources more effectively. Organisations can choose from 15 pre-integrated applications to help secure and manage their business even as new technologies and devices are introduced and traditional boundaries of the workplace disappear. Services are delivered on a highly scalable, reliable and energy-efficient global infrastructure built on 15 datacentres around the globe. A division within Symantec Corporation, Symantec.cloud offers customers the ability to work more productively in a connected world.

Why We Do It

Electronic communications carry a host of threats that can harm efficiency, productivity and reputation. For instance, a single infected message or 'bad' web link could compromise your entire network. Threats are also becoming increasingly better targeted at businesses of all types and sizes. Symantec.cloud services are the most convenient and cost-effective way of reducing messaging and web-related risks. Because they are fully hosted, they help eliminate the need for you to keep investing in in-house expertise and infrastructure.

How We Do It

Every day, Symantec.cloud services block millions of threats. Deriving vital intelligence from these operations, our services function within the fabric of the Internet to maintain the integrity of all your electronic communications. Our skilled team of client service managers, engineers and support specialists ensure you can exchange business information safely, seamlessly and without interruption. Moreover, our services are easy to set up and virtually maintenance-free.

Why We're Different

Symantec.cloud services provide better threat protection than any other messaging and web security vendor - backed by the strongest Service Level Agreement (SLA) in the industry. We're unique in combining best-of-breed third-party offerings with our own patented Sceptic™ technology - proprietary heuristics that leverage grid computing power to process more than 6 billion emails and 1 billion web requests each day. Linking this knowledge with world-leading global infrastructure and unmatched ability to share data across email, web, and IM protocols, we protect customers even as threats converge and grow in sophistication.

Datasheet: Symantec.cloud
The Integrated Solution To Hosted Messaging And Web Security Management

AntiVirus	AntiSpam	Content Control	Image Control	Email Encryption
<p>Defends against viruses, trojans and phishing attacks away from your network</p> <p>Automatic updates keep multi-layered protection current</p> <p>Backed by an aggressive SLA covering 100% protection from known and unknown viruses</p> <p>Uses Skeptic™ predictive technology and shared global threat intelligence help defend against emerging threats in real time</p> <p>Fully configurable, with a range of actions for identified malware</p>	<p>Helps identify and defend against spam and targeted email attacks</p> <p>Saves time and resources wasted dealing with unwanted email, and helps protect corporate bandwidth</p> <p>Looks inside every URL within an email to detect malware in the linked website</p> <p>Supports global workforces with multiple spam quarantine languages</p>	<p>Helps detect and prevent circulation of confidential or inappropriate text in email</p> <p>Flexible and intuitive rule-building interface helps establish policies quickly and easily</p> <p>Scans email content and supported attachment file types for comprehensive protection</p> <p>Applies extended character list recognition to detect keywords or phrases in non-Western characters</p>	<p>Helps protect employees from pornographic or other inappropriate image content</p> <p>Performs image scanning within supported file types that are attached to or embedded in emails</p> <p>Utilises customisable lists of approved senders and recipients for flexible enforcement</p> <p>Customisable local and global community image databases allow for exceptions and protection from global trends</p>	<p>Encrypts email communications delivered over the Internet. Technologies include TLS and PKI</p> <p>Helps establish private email communications with business partners and customers</p> <p>Enforced TLS option encrypts all emails between two organisations to give a private network</p> <p>Policy-based option encrypts emails to any recipient and supports flexible delivery models</p> <p>Easy to deploy and administer with no need to manage keys and certificates</p>
Email Archiving	Email Continuity	Web Security Services	Instant Messaging	Hosted Endpoint Protection
<p>Purely Hosted Solution with no hardware or mandatory software</p> <p>Unlimited storage and retention</p> <p>World-class search & legal discovery Allows end-user searches within</p> <p>Microsoft Outlook and Microsoft Outlook Web Access, secure Web portal or Blackberry</p> <p>Tools to facilitate with import of existing mail stores</p> <p>Support for Microsoft Exchange, Hosted Exchange, IBM Lotus Domino, and Groupwise servers</p>	<p>Provides employees with local and mobile email access during an outage</p> <p>Automatically synchronises corporate directories, user accounts, contacts, calendars and distribution lists</p> <p>Delivers quick, one-step restoration of sent and received email data to your primary system</p> <p>Offers administrators priority order restoration</p> <p>Restores messages to the email server with metadata intact</p>	<p>Helps you defend your organisation from Web-borne threats</p> <p>Aids enforcement of your Web Acceptable Use Policy and promotes proper Web use</p> <p>Enables a consistent, secure browsing experience for end users</p> <p>Helps protect bandwidth and productivity by applying file download, time and volume limits</p> <p>Protect remote and roaming users and enforce policies regardless of location</p>	<p>Provides controlled use and multi-layered protection against new and known threats propagated via public IM networks</p> <p>Enables rapid creation of acceptable use policies so content within IM conversations & attachments can be controlled</p> <p>Logs all IM conversations, which can be sent to an archiving solution to support compliance</p> <p>Complements Symantec.cloud Email and Web Security and Control services</p>	<p>Protect Windows based laptops, desktops, and file servers with advanced technologies for antivirus, antispyware, smart firewall, and host intrusion prevention</p> <p>Automated updates occur transparently over an Internet connection</p> <p>Helps keep employee systems current whether they are in the office or on the road</p> <p>Provides administrators with access to management portal over a web browser</p>

Next Steps

Contact a product specialist:
UK: +44 800 917 7733
cloud_info@symantec.com